

Name _____

Answer the following questions in your blue/green book

Short Answer (5 points each=20 points)

1. Describe the healthcare continuum of services and settings in terms of acuity.
2. Name and describe one leadership theory.
3. Draw a Nested Venn Diagram illustrating the levels at which organizational behavior occurs. Describe each level.
4. Draw a representation of the Triple Aim. Name the three components and state why it is important to healthcare managers.

Case Study (30 points)

Read the attached case study, "Last Chance Hospital". Conduct the following analysis in your green/blue books:

1. Background Statement:
 - a. Type of organization and setting
 - b. Primary participants in the situation
 - c. Situation or problem
2. Provide 3 key points to understanding the case.
3. State the problems in effect for the case study:
 - a. Major problem
 - b. Secondary problem
4. Recommended solutions to the problem you highlighted above
5. Name and describe three concepts/terms from your book that apply to this case study in one of 2 ways:
 - a. Helps you understand the case
 - b. Provides ideas for improvement in handling the issue in the case.