

EXHIBIT 1**Survey Questionnaire and Summary Results (continued)****Question 7**

Consider the last external consultant or consulting firm your company hired. What criteria did you use to evaluate their performance?

Criterion	Responses
Accepted by client people	8
Experience with consultant	5
Practical recommendations	4
Results on time	4
Maintained good relationship	4
Met objectives	3
Ability of client to carry on	2
Flexible schedule of consultant	2
Ethics of consultant	1
Involvement of consultant	1
Organized approach to project	1
Walked client through process	1
Cost control	1

Question 8

Can you tell me why your firm has not used an external consultant or consulting firm within the past three years?

Reasons	Responses	Percent
We had no requirement	17	(37.0)
We have in-house expertise	9	(19.6)
Head office decision	9	(19.6)
We are too small	8	(17.4)
They are too expensive	3	(6.5)