

Amy went back to the second-floor lobby and used the phone there to call building security and report the tailgater.

"Do you guys want to check it out?"

"Yes, ma'am. We have someone nearby. I'll have him meet you in the lobby," said the security dispatcher.

When the security officer arrived, Amy described the man and said, "He went down the hall, toward the programming offices."

The guard said, "Wait here. If he comes through here again, call Dispatch at extension 3333. I'll be right back."

A few minutes later, Amy saw the blond man walking briskly toward the doors; the guard was right behind him. As the stranger opened the door, the guard called out, "Sir, please stop. I need to speak with you. What's your name?" Before the blond man could answer, the elevator opened, and two more guards came into the lobby.

The stranger said, "Alan Gaskin."

The guard asked, "What's your business here?"

"Just visiting a friend," said the man.

"And who would that be?" the guard asked.

The stranger looked a bit surprised and then said, "Uh, William Walters, in the accounting department, I think."

The guard reached for his PDA and punched a few buttons. Then he said, "Mr. Gaskin, there are no employees with that name working here, in accounting or any other department. Do you want to try another answer?"

The intruder took a few steps toward the stairwell, but the other two guards cut him off. As they held the man's arms to keep him from escaping, a brown paper bag dropped from under his jacket, its contents spilling on the carpet. Amy saw several office badges, a watch, two small tablet computers, and several cell phones.

The first guard radioed Dispatch. "Contact the local police and advise them we've caught a thief and we plan to press charges." The other guards led the man toward the elevators while the first guard told Amy: "Ma'am, please call your supervisor and tell her you'll be delayed. We will need a statement from you."

LEARNING OBJECTIVES:

Upon completion of this material, you should be able to:

- Discuss the relationship between information security and physical security
- Describe key physical security considerations, including fire control and surveillance systems
- Identify critical physical environment considerations for computing facilities, including uninterruptible power supplies