

Outline

I. Definition of an Assessment Center

- A. Purpose
- B. History

II. Components

- A. Administrator
- B. Assessor
- C. Participants
- D. Role players

III. What is assessed?

- A. Skills/Abilities
- B. Competencies
- C. Performance

IV. Methods of Assessment

- A. Reports
- B. Tests
- C. Exercises
- D. Interviews
- E. Role plays

V. Evaluation/Measurements

- A. Scoring/Rating
- B. Selection Process

VI. Advantages and Disadvantages

- A. Companies that use Assessment Centers

VII. Benefits, Contributions, and Effectiveness of Assessment Centers to Companies and Employees