

under its present management philosophy for many years, and change would be "forced."

Questions

1. Do you agree with Richard? Why or why not?
 2. Are the principles of scientific management applicable in today's organization? Explain your answer.
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Case Incident 2.2

Return to Scientific Management

Recently, a professor at State University was lecturing in a management development seminar on the topic of motivation. Each of the participants candidly discussed problems that existed in their respective organizations. Problem areas mentioned included absenteeism, turnover, and poor workmanship. The participants managed a variety of employees such as automobile assembly workers, clerical workers, computer operators, sanitation workers, and even some middle-level managers.

During the discussion, one of the participants made the following statement: "What we need to stop all of these problems is a little scientific management."

Questions

1. What do you think the person means?
 2. Do you agree? Discuss.
 3. Take one of the jobs in the above case and show how you could apply scientific management.
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