

More consideration needed as to why these particular issues need to be reported on.

You also need to provide more detail about the particular things you want them to "report"

GUIDELINE

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SOCIAL

❖ TOTAL PERCENTAGE OF EMPLOYEES INCIDENTS ✎

How are these specific to the tourism industry?

- 'Report the percentage of employees' incidents in nearly three years. If yes, make sure that reduce year by year.

❖ TOTAL TIME THAT USE TO TRAIN EMPLOYEES AND THE PERCENTAGE OF HOW MANY EMPLOYEES HAD BEEN TRAINED ✎

- Report the total time that use to train employees during the reporting period.
- Report the percentage of how many employees had been trained.

Will there be any comparative informative?

❖ TOTAL NUMBER AND RATES OF LOCAL EMPLOYEE HIRED AND EMPLOYEE TURNOVER BY AGE GROUP, GENDER AND REGION

- Report the total number and rate of local employee hires during the reporting period, by age group, gender and region
- Report the total number and rate of employee turnover during the reporting period, by age group, gender and region

→ why is this an important measure for the tourism industry?

❖ BENEFITS PROVIDED TO LOCAL EMPLOYEES THAT ARE NOT PROVIDED TO NONLOCAL EMPLOYEES

Define local employees.

-Report the benefits which are standard for local employees of the organization but are not provided to non-local employees. These include, as a minimum:

- a. Insurance
- b. Health care
- c. Parental leave
- d. Retirement provision
- E. others

❖ REMUNERATION OF EMPLOYEES

why specific?

- Report the total cost of employees' salary
- Report the total cost if incentive plan that use to motivate the staff who have outstanding performance

❖ OPERATIONS WITH IMPLEMENTED LOCAL COMMUNITY ENGAGEMENT

- Report the public disclosure of results of environmental and social impact

assessments.

- Report the local community development programs based on local community's needs.

❖ TRADITION OF CHARITABLE GIVING AND COMMUNITY INVESTMENT

- Report the tradition of charitable giving and community investment.
what do you want them to do?

❖ CHILD PROTECTION AND HUMAN RIGHTS

- Report the child protection and human rights ? *How?*
why important for tourism industry?

ENVIROMENT

❖ TOTAL NUMBER ABOUT THE AIRLINE FUEL AND ENERGY

- Report improving percentage about airline fuel efficiency. *How measured?*
- Report energy consumption — *How measured?*

❖ ENCOURAGING CUSTOMERS IN SUSTAINABILITY TOURISM

- Report the measures for encourage customers take green travel.
what do you mean?

- Report the actions on how to protect the local environment and culture.

is this an action plan?

❖ TOTAL NUMBER ABOUT THE LEVEL OF RESOURCES UTILIZATION.

- Report the resort hotel in the use of a number of disposable goods.

Remind wording?

- Report the figures about water use in resort hotel.

SERVICE

❖ REPORT THE PRICE POSITIONING

- Report the price should be reasonable

- Report expand the range of the price

- Report the price on holiday

Some more detail required.

❖ REPORT THE COMPLAINTS OF SERVICE FROM CUSTOMERS

- Respect the Religious beliefs and customs

- Understand the customers need (do not force shopping)

❖ REPORT THE PARTNERSHIP WITH OTHER ORGANIZATIONS

- Internationalization ?

