

Case 1: Contracting For Success

1. (A) In considering Case 1, where does Valley Medical Center have strengths?
(B) Where does Valley Medical Center have Challenges?
2. (A) What are the critical success factors for Valley Medical Center?
(B) As an OD practitioner, what recommendations would you make to support Robert in achieving his goals?
3. (A) Valley Medical Center is experiencing a great deal of change. What is the best way for them to manage change at their facility?
(B) What recommendations would you make to help them effectively handle the changes that they are experiencing?
4. How can Valley Medical Center develop their leaders to meet the challenges that they are experiencing?