

use their books, library database resources, reputable websites, etc. when completing the test.

- The exam should be typed, double-spaced, written in 12-point font, with 1 inch margins.
- The answer to *each* question should be two to four double-spaced pages, excluding lists, quotations, and references.
- The exam consists of four essay questions. All four questions must be answered.
- Parenthetical citations must be given for all concepts drawn from source materials and page numbers are to be given in all citations unless referring to an entire work. All direct quotation must be shown in quotation marks. A reference list is to be provided at the end of the exam. Citations and reference list entries must be shown in the style described in the syllabus.

Exam Questions

1. Use materials from *The Politics of Bureaucracy* to describe specific differences between the United States and at least two other nations in the structure and function of bureaucracy.
2. Specifically, how did the functions of government in American society change as a result of the Progressive Era and the New Deal? In what ways are the changes initiated during these two eras being challenged today (give examples)?
3. Reforming government to make it more efficient and responsive takes substantial time and effort. Compare and contrast features of administrative (not political, administrative) reform efforts in several countries, then assess the status of administrative reform in the United States
4. Discuss the role that socio-economic inequality and racial discrimination play in the environment of public organizations. What conditions do they generate that government is called upon to address? How do they affect public programs and government operations?