

REVIEW QUESTIONS

1. What does the CAN-SPAM Act specifically allow?
2. What is a potential danger of using spam filters?
3. According to the 2009 FBI Internet Crime Report, how much did computer crime increase between 2008 and 2009?
4. What is social engineering?
5. Briefly discuss the seriousness with which the U.S. federal government views cyberterrorism.
6. How do you distinguish between a hacker and a criminal hacker?
7. Why are insiders one of the biggest threats for company computer systems?
8. What is a virus? What is a worm? How are they different?
9. What is vishing? What actions can you take to reduce the likelihood that you will be a victim of this crime?
10. What is filtering software? Why would organizations use such software?
11. What does intrusion detection software do? What are some of the issues with the use of this software?
12. What is the difference between a patent and a copyright? What copyright issues come into play when downloading software or music from a Web site?
13. What is a John Doe lawsuit? How would such a lawsuit arise?
14. What is ergonomics? How can it be applied to office workers?
15. What specific actions can you take to avoid spyware?
16. What is a code of ethics? Give an example.