

# *Risk Management Tools and Decision Making Worksheet*

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**Complete** Parts A and B.

**Part A: Risk Management Tools**

**Complete** the table below.

Risk Management Tool	Identify the tool and how it is used

**Part B: Risk Management Decisions**

**Review scenarios below.**

**Scenario 1:**

A patient arrives at the Emergency Department and is admitted for increased pain with the source unknown. The on call physician asks the intake staff, "What is the source of payment for the patient?" in order to assist with his decision to see the patient or not. The physician then declines to see the patient based on the insurance status.

**Scenario 2:**

A patient is admitted to the medical floor in a health care facility. She is confused and won't stay in her bed. The patient is placed in a room at the end of the hall away from the nurse's station and she is not easily seen by staff. The patient continues to get out of bed without using her call light and eventually falls resulting in an injury.

**Write** a 75-150- word response to each of the following questions based on the scenarios presented. Be clear and concise, use complete sentences, and use your own words. Follow standard grammar rules and provide examples where appropriate to support your answers.

1. What is the risk management issue presented in each scenario?
2. What do you propose to resolve the issues? Explain your answer.
3. What challenges do you foresee with the propose solutions?

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