

Assignment Content

In any team, problems will arise and team members will have questions about the conflict and how to resolve it. Member departments must collaborate and contribute to the resolution of any unhealthy form of team conflict. Based on "Case O ElectriGov" (found on page 177 in your textbook), answer the following questions:

1. Why is it important for an organization to have a mission?
2. Why is it important for team members to know their roles on a team?
3. Is competition within a team a good or bad thing? Explain your response.
4. Why is it important to set short- and long-term goals when planning a meeting regarding conflicts? Provide examples.
5. What is an unhealthy agreement? Why is it significant for leaders to understand how to resolve conflict and avoid unhealthy agreements?

Your response should be in APA style with a minimum of two pages (not including the title and references pages).

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