

Final Project: The final paper needs to be written on a quality leadership topic based on an area of interest to the student. The topic needs to be linked to the course concepts and theories. Potential topics and direction will be a part of the week two & week three in-class discussions. The topic needs to be chosen and be approved by instructor in week three.

Project Outline:

- Title page
- Introduction to topic (10%)
- Literature review (20%)
- Current Applications of process in the Business World (25%)
- Recommended applications to the business of your choice (25%)
- Conclusion (10%)
- References (10%)
- Appendices

Notes:

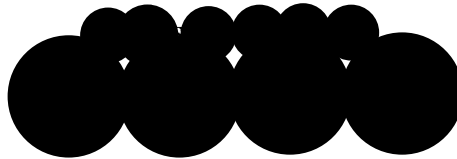
- Paper is a minimum 8-10 pages (excluding cover and reference pages)
- Paper must include a minimum of ten supporting (credible) sources
- Paper is double spaced in Times Roman 12 point font
- Page numbers go at the top right hand corner of the paper
- Label/title all graphs, tables, etc.
- Titles in bold type

Potential topic areas:

- Total Quality Management (TQM)
- Lean manufacturing
- Lean Principles
- Agile Systems
- Six Sigma
- Best Practices for implementing Quality Management Philosophies

**New Haven
Women's
Emergency Shelter
(A Non-Profit Organization)**

By



Overview

I chose the topic of a women's emergency shelter because I engage with homeless single women (no small children) every day. I work for a huge non-profit organization in New Haven called, Columbus House Inc. that provides various services to single men and women. Its mission is "To serve people who are homeless or at risk of becoming homeless, by providing shelter and housing and by fostering their personal growth and independence." Although, this is a good mission it is not entirely true.

There is a small percentage of single women that is not being serviced properly in an emergency. For example, there are plenty of men's emergency shelters and family emergency shelters and domestic abuse shelters for women in New Haven, but what about those women who have not been in a abusive situation? What about that percentage of women that just fell on hard times and their children are grown and not in their lives; what about these women, where do they go?

Statistics will have you believe that a female can find shelter in the case of an emergency more so than a man. That a family member will provide shelter for a female family member before they will provide shelter for a male family member. This may be true however, I have seen this lead to various types of abuse and that female ends up returning to the streets. For example, over the winter months New Haven's 211 had 87 women on the waiting list for a bed in the shelter. I have been working at the organization for four years and it's a handful of the same women so, I came up with this bright idea.

I would like to open the first women's walk-in emergency shelter in New Haven. I haven't quite figured it all out yet, but it is something that I have been thinking about for a long time. I want it to be something that I can leave behind to my daughter; something that may live on past my existence. I believe that each class I take at Albertus Magnus College will prepare me to be the leader of a non-profit organization as such. My mission statement would be: "To serve the homeless female population, by providing a safe habitable environment for the night."

Further on in my assignment topic, I will provide research from SAMHSA (Substance Abuse & Mental Health Service Administration) and DMHAS (Department of Mental Health & Addiction Services) which are government offices that provide funding as well as, policy and procedures to most of the homeless shelters (if not all) in the New Haven counties of Connecticut. Hopefully, by the end of my eight weeks of "Quality Management" course, I will at least have a blueprint of my future endeavors.

References

<http://www.ct.gov/dmhas/site/default.asp>

<https://www.samhsa.gov/>

<http://www.columbushouse.org/>

<https://www.culturalweekly.com/homeless-men-women/>