

Project Quality Management Scoring Guide

CRITERIA	NON-PERFORMANCE	BASIC	PROFICIENT	DISTINGUISHED
Describe the organization's quality policy.	Does not describe the organization's quality policy.	States the organization has a quality policy but does not describe it.	Describes the organization's quality policy.	Describes the organization's quality policy and the tools and techniques that support it.
Analyze project quality procedures.	Does not analyze project quality procedures.	Identifies general project quality procedures but does not analyze them.	Analyzes project quality procedures.	Analyzes project quality procedures and rates them in order of importance or effectiveness.
Explain quality assurance procedures.	Does not explain quality assurance procedures.	Cites quality assurance procedures but does not explain them.	Explains quality assurance procedures.	Explains quality assurance procedures and how quality assurance differs from quality control.
Describe continuous process improvement procedures.	Does not describe continuous process improvement procedures.	Cites but does not describe continuous process improvement procedures.	Describes continuous process improvement procedures.	Describes continuous process improvement procedures and how they address organizational goals.
Plan quality-assurance audit activities.	Does not plan quality-assurance audit activities.	Plans audit activities but not for quality assurance.	Plans quality-assurance audit activities.	Plans quality-assurance audit activities and explains how they can influence productivity.