



INTERPERSONAL CONFLICT, TENTH EDITION

Published by McGraw-Hill Education, 2 Penn Plaza, New York, NY 10121. Copyright © 2018 by McGraw-Hill Education. All rights reserved. Printed in the United States of America. Previous editions © 2014, 2011, and 2007. No part of this publication may be reproduced or distributed in any form or by any means, or stored in a database or retrieval system, without the prior written consent of McGraw-Hill Education, including, but not limited to, in any network or other electronic storage or transmission, or broadcast for distance learning.

Some ancillaries, including electronic and print components, may not be available to customers outside the United States.

This book is printed on acid-free paper.

1 2 3 4 5 6 7 8 9 LCR 21 20 19 18 17

ISBN 978-0-07-352394-1

MHID 0-07-352394-1

Brand Manager: *Jamie Laferrera*

Product Developers: *Erika Lo*

Marketing Manager: *Meredith Leo*

Content Project Managers: *Ryan Warczynski, Samantha Donisi-Hamm, Sandra Schnee*

Senior Buyer: *Laura Fuller*

Design: *Studio Montage, St. Louis, MO*

Content Licensing Specialists: *Lori Slattery*

Cover Image: © *Lisa Stokes/Getty Images*

Compositor: *SPi Global*

Printer: *LSC Communications*

All credits appearing on page or at the end of the book are considered to be an extension of the copyright page.

Library of Congress Cataloging-in-Publication Data

Names: Hocker, Joyce L., author. | Wilmot, William W., author.

Title: Interpersonal conflict / Joyce L. Hocker, William W. Wilmot.

Description: Tenth edition. | New York, NY : McGraw-Hill Education, [2017]

Identifiers: LCCN 2017007884 | ISBN 9780073523941 (alk. paper)

Subjects: LCSH: Interpersonal conflict. | Conflict (Psychology)

Classification: LCC HM1121 .W56 2017 | DDC 303.6/9—dc23 LC record available at <https://lccn.loc.gov/2017007884>

The Internet addresses listed in the text were accurate at the time of publication. The inclusion of a website does not indicate an endorsement by the authors or McGraw-Hill Education, and McGraw-Hill Education does not guarantee the accuracy of the information presented at these sites.

mheducation.com/highered