

→ ⚠ Moving to the next question prevents changes to this answer.

Question 1

A nurse wants to utilize the best sources of support for nurses' beliefs about health care. Where can these be found?

- Opinions and stereotypes
- News programs and documentaries
- Written reports and published surveys
- Discussions and informal feedback from clients

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Question 15

A graduate nurse is excited to be the selected recipient of a newly invented patient call bell technology. The nurse is most likely:

- A laggard
- An early adopter
- An innovator
- Late majority

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Question Completion Status:

Close Window

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Question 20 of 50

Question 20

1 points Saved

A nurse wants to research the infection rate on her unit and develops the following PICOT question: "Will patients on our unit, during the month of May, have reduced infection, with better hand hygiene?" What is missing from her PICOT?

- Population
- Comparison
- Time frame
- Intervention

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Question 20 of 50

Close Window

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Question 6

What is the most likely reason that nurses have traditionally avoided joining unions and participating in collective bargaining?

- The unions had little to offer nurses as far as pay and working conditions were concerned.
- Unions were largely male-dominated organizations and wanted little to do with nursing.
- Joining a union seemed to contradict nursing's image of dedication, service, and selflessness.
- Nurses already had a great deal of control over their working conditions, salaries, and benefits.

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Question 5 of 50 >

Question 5

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In caring for a patient from an East Indian culture, the staff expresses frustration that many family members are in the room, which often interferes with care. As the nurse manager, you provide leadership in understanding that this behavior of the family and friend network reflects:

- Lack of understanding of the seriousness of the patient's illness.
- Lack of communication between family members.
- The social organization of friendships and family networks in East Indian culture.
- Lack of caring about the hospital environment by the friends and family.

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Question 5 of 50 >

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Question 12

A nurse observes that a pre-op client is wearing a religious charm on a bracelet. The client requests that it remain on her arm. What is the nurse's best initial action?

- Secure the bracelet in place with tape.
- Determine whether the bracelet may remain in place during the procedure.
- Tell the client to remove the bracelet and give it to a family member for safekeeping.
- Remove the bracelet from the patient's arm.

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Question Completion Status:

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Question 13

A client requires an appendectomy. The surgeon explains the procedure and asks the client to sign the consent. The patient speaks very little English and looks worried. As a nurse, you would:

- Suggest that an interpreter explain the procedure to the client and answer any questions.
- Ask the client if he has any additional questions about the upcoming procedure or recovery.
- Draw a picture on the whiteboard or a paper to show the incision.
- Not intervene as it is not your responsibility to obtain surgical consent.

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Question

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Question 4

A systematic but subjective research approach implemented to describe life experiences and give them meaning is which type of research?

- Qualitative
- Quantitative
- Quantified
- Random

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Question 23 of 50 >

Question 23

1 points ✓ Saved

A nurse belongs to several professional organizations, serving on a state-level committee of one group and on two task forces at work. The nurse is committed to a range of health issues. This nurse exemplifies which level of professional action in nursing?

- Vigilante
- Buy-in behavior
- Self-interest
- Political activism

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Question 23 of 50 >

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Question Completion Status:

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Question 21

A charge nurse is interested in complying with the suggestions made in *Crossing the Quality Chasm*. Which of the following understandings will help the nurse comply?

- Rules and decisions are made through centralized processes.
- Care must be equitable and not vary due to gender, ethnicity, or socioeconomic status.
- Preference is given to increasing staff numbers rather than staff credentials.
- Nurses must closely monitor the performance of each unit staff member.

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Question 8

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A novice nurse is eager to practice client-centered care according to the IOM recommendations. Which of the following is known to best practice of patient centered care? (Select all that apply)

- Coordinate the client's care through teamwork and collaboration.
- Attend to the client's physical, emotional, and spiritual needs as well as can be done.
- Do not involve family and friends in the patient's care.
- Demonstrate respect for the patient's preferences and expressed needs.
- Limit information to the patient to reduce the occurrence of stressful situations.

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Question 8

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Question 18

A new nurse manager wants to incorporate evidence-based practices (EBP) into her new unit. She recognizes that:

- She will need to hire a professional nurse researcher.
- Successful use of EBP depends on how practical and useful the information is to the nurses.
- Nurses cannot possibly understand the complexities of the changing evidence in their practice.
- Job descriptions for all open positions need to include research competencies.

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Question 14

A group of nurses want to influence the legislative process at the federal level. The nurses can best do this by:

- Organizing demonstrations outside the White House when important health-care issues are discussed.
- Sending telegrams and letters to their Congress members and House representatives.
- Having the main nursing organizations speak with a unified voice when presenting their concerns.
- Joining and actively participating in hospital committees on health care.

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Question 31

A nurse is working in a small, rural hospital. How can this nurse, with limited resources, develop an evidence-based nursing policy on reducing falls on her unit?

- Partner with faculty and/or nursing students at the nearest university.
- Subscribe to a medical or nursing journal.
- Hire a nurse-research team to conduct a study.
- Read newspaper articles about patient falls and lawsuits.

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Click Submit to complete this assessment.

Question 50

A nurse executive is hired to restore a unit's productivity, which has decreased as the result of low staff morale. The nurse executive understands which of the following leadership principles?

- If the staff members are not satisfied, they will insist on a different leader, who will get them what they want.
- Leaders at the national level who are seeking relief for nurses in the workplace are seen as the solution to the nursing shortage.
- The leader sets the tone, which allows nurses to feel more in control of their work environment.
- Workplace satisfaction depends on staffing ratios, adequate pay, and tuition reimbursement, and these are things the leader can control.

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Question Completion Status:

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Question 11 of 50

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Question 11

A nurse manager wants to recruit more 19- to 29-year-olds and is developing marketing brochures which address the leadership and vision of the healthcare agency. Which of the following workplace environments will attract more applicants in the emerging workforce?

- A highly professional environment
- A nurturing and receptive environment
- An environment highlighted by many meetings, so staff members can have lots of input
- A totally online environment, so staff members will not have to meet with uncaring colleagues

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Question 11 of 50

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Question Completion Status:

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Question 9

A charge nurse observes that a staff nurse is not able to meet client needs in a reasonable time frame, does not problem-solve situations, and does not prioritize nursing care. The charge nurse has the responsibility to:

- supervise the staff nurse more closely so that tasks are completed
- ask other staff members to help the staff nurse get the work done
- provide support and identify the underlying cause of the staff nurse's problem
- report the staff nurse to the supervisor so that something is done to resolve the problem

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Question 9 of 50


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Question 22

A novice nurse wants to be a good advocate for clients on the unit. The nurse realizes that being a client advocate is:

- important, but not essential to competent care
- necessary only when the nurse agrees with the client's choices
- is one of the most important roles of a nurse
- mandatory for defusing litigious circumstances

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Question 36

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A nurse is serving as a preceptor to a newly licensed nurse and is explaining the role of the nurse as advocate. Which of the following situations illustrates the advocacy role? (Select all that apply)

- Verifying that a client understands what is done during a cardiac catheterization
- Discussing treatment options for a terminal diagnosis
- Informing members of the health care team that a client has do-not-resuscitate status
- Reporting that a health team member on the previous shift did not provide care as prescribed
- Assisting a client to make a decision about his care based on the nurse's recommendations

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Question 48

The nurse manager of a rehab unit wants to purchase a new anti-embolic stocking. To make a high-quality decision, the nurse manager would

- Involve the rehab staff in the decision.
- Involve the sales representative.
- Make the decision alone
- Involve administration in the decision.

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Question 19 of 50

Question 19

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The nurse manager of a unit is asked by a family member of a dying Native American patient if it is possible to have the patient's eight-member family recite the rosary by the bedside. The manager responds affirmatively. The nurse manager is most likely exhibiting behavior related to:

- Acculturation
- Ethnocentricity
- Cultural diversity
- Cultural sensitivity



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Question 19 of 50

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Question 40

A newly licensed RN is signing an employment contract with the hospital. Identify the most important factor in the initial negotiation of that contract.

- Discussion of the important issues
- Posturing and negotiation of power
- Resolution of key conflicts
- Lack of willingness to work extra hours

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Question Completion Status:

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Question 39 of 50 >

Question 39

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A nurse is caring for a client who falls in his room. After the nurse assesses the client, notifies the client's provider, and completes an incident report, which of the following actions should the nurse take?

- Make a copy of the incident report for the patient.
- Make a copy of the incident report for the provider.
- Submit the incident report to the risk manager.
- Document in the chart that an incidence report has been filed.

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Question 39 of 50 >

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Question Completion Status:

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Question 49

A nurse is caring for a client who does not seem to be engaged in the discharge teaching. In order for learning to take place, the nurse must:

- Deliver the teaching in a manner in which the client can understand.
- Give a brochure of resources to the client.
- Have an interpreter deliver the teaching to the client.
- Ask the charge nurse to try to teach this client.

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Question 37

A nurse is planning care for a group of clients in an outpatient Diabetic clinic. The nurse recognizes that true client centered care has:

- Goals centered on the disease process.
- Resource acquisition for the family members.
- The client and family as partners in care.
- Nursing interventions based upon physician orders.

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Question 10

A nurse is using research and science to influence public health policy at the state level. This is best known as:

- Power
- Nursing
- Politics
- Ethics

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Question 7

A nurse plans to carry out a research project on the effects of immobility on clients' stress levels. Of the following statements, which principle is most important when planning this project?

- Any client has the right to refuse to participate in research studies.
- Collaboration with other disciplines is essential to the successful practice of nursing.
- The cooperation of the physicians on staff must be ensured in order for the project to succeed.
- The corporate nurse executive should be consulted, because the project will take nursing time.

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Question 7

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Question Completion Status:

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Question 26 of 50

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Question 26

A nurse is participating in a baccalaureate course. For the class, she has to attend the legislative session regarding the new role of medication assistants. Nurses should be involved in shaping public policy primarily because:

- Involvement will enable nurses to take over the healthcare system at some point in the future.
- Other healthcare professions are less concerned about the essential needs of clients.
- Such activities are important career builders for nurses who seek top-level executive positions.
- They are closest to the front line of health care and see how it affects clients and families.

Question 26 of 50

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Remaining Time: 29 minutes 46 seconds.

Question Completion Status:

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Question 26 of 50

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Question 26

A nurse is participating in a baccalaureate course. For the class, she has to attend the legislative session regarding the new role of medication assistants. Nurses should be involved in shaping public policy primarily because:

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- Other healthcare professions are less concerned about the essential needs of clients.
- Such activities are important career builders for nurses who seek top-level executive positions.
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Question 26 of 50

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Question Completion Status:

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Question 42

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Question 42

A nurse manager wants to be effective in managing a culturally diverse staff. Which of the following nurse manager attributes would assist the nurse in addressing the cultural needs of the staff (Select all that apply)?

- Stereotyping of others
- Respect for others
- Positive reinforcement
- Knowledge about the staff
- Age biases
- Disapproval of others

Question 42 of 50

Close Window

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Question 17

A nurse manager is explaining the importance of developing leadership skills to a group of novice nursing students. What must the nurse manager emphasize?

- Most nurses are not expected to assume leadership roles.
- The role of nurse leadership is only at the bedside.
- Only individuals in formal leadership roles are expected to be leaders.
- The public depends on nurses to assume leadership in moving health concerns forward.

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Question 47

The RN is observing a graduate nurse as he gives medication to a 126 lb adult. The order reads "20 mg/kg/24 hours to be given p.o. every 6 hours. How many mgs will be administered per dose?"

- 1500 mg.
- 275.5 mg.
- 286.5 mg.
- 280.4 mg.

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Question

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Question 47

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Question Completion Status:

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Question 44

The RN is observing the new LPN give a medication which was ordered as "amoxicillin 7.5 ml q 8 hours. On hand is 125 mg/ml. The LPN draws up 195 mg. What should the RN do?

- Nothing. The dosage is correct at 195 mg.
- Stop her. The dosage should be 937.5 mg.
- Stop her. The dosage should be 562.5 mg.
- Correct her. The dosage should be 165 mg.

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Question 44 c

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Question 30

A charge nurse suspects that a staff nurse is diverting opioid analgesics. Which of the following is an effect of opioid medications?

- Euphoria
- Rhinorrhea
- Hallucinations
- Dilated pupils

ⓧ something else . . .



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Question Completion Status:

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Question 38 of 50

Question 38

1 points Save Answer

A nurse manager has been informed during budget planning meetings that budget cuts are likely. She tells her staff members that unless they do their jobs well, their positions may be terminated, and there will be no replacement. What leadership style is being exhibited?

- Trusting
- Truthful
- Transactional
- Transformational



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Question 38 of 50

Close Window

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Question 16

Examples of sentinel events include (select all that apply):

- Forceps left in an abdominal cavity.
- Patient fall off an surgical gurney, with severe injury.
- Short staffing on the unit.
- Administration of morphine overdose.
- Death of patient related to postpartum hemorrhage.

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Question 29

Where have nurses had the least impact on *evidence-based practice*?

- Assessment of children's behavior
- Pressure ulcer risk detection
- Surgical scrub techniques
- Preoperative teaching

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Question 35 of 50

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Question 35

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A nurse is teaching a class about safe medication administration. The nurse should include in the teaching that which of the following references are acceptable for safe medication administration? (Select all that apply)

- A website that ends in .com
- Published journals
- Physicians' Desk Reference
- Pharmaceutical sales representatives
- Pharmacists

Question 35 of 50

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Remaining Time: 10 minutes, 51 seconds.

Question Completion Status:

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Question 43 of 50

Question 43

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A nurse manager hears a staff nurse on the unit speak openly about her dislike of a recent policy change regarding client care. When discussing the issue with the nurse, which of the following statements by the nurse manager is most helpful and appropriate?

- "Why didn't you voice your concerns before the new policy was implemented?"
- "Being open to change is an expectation of the nurses who work on this unit."
- "You should support this policy change because it was based on evidence-based practice."
- "Let's talk about your concerns about the new policy."

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Question 43 of 50

Close Window

Remaining Time: 1 hour, 08 minutes, 04 seconds.

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Question 4

A nurse is assessing a male client who recently began taking haloperidol. Which of the following findings is the highest priority to report to the provider?

- Shuffling gait
- Neck spasms
- Drowsiness
- Impotence

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Question 24

Research on patient care satisfaction has shown that clients are *happiest when they have what?*

- Competent health care personnel
- Private rooms
- Gourmet meals
- Painless procedures

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Question 24

Research on patient care satisfaction has shown that clients are *happiest when they have what?*

- Competent health care personnel
- Private rooms
- Gourmet meals
- Painless procedures

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Question 46

A nurse is caring for a 16-year-old client who is experiencing a relapse of leukemia and is refusing treatment. The client's mother insists that the client receive treatment. Which of the following actions should the nurse take?

- Initiate the IV per the parent's request.
- Notify the provider of the situation.
- Administer a sedative to calm the client.
- Offer the client an antiemetic.

Question 46 of 2

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Question 27

Identify the element that is the best indicator of increasing accountability in the profession of nursing.

- Increasing pay scale for staff nurses
- Improved public image of nurses on television and in movies
- Demonstration of competency and high-quality care through peer review
- Taking care of more ill clients with the help of unlicensed assistive personnel

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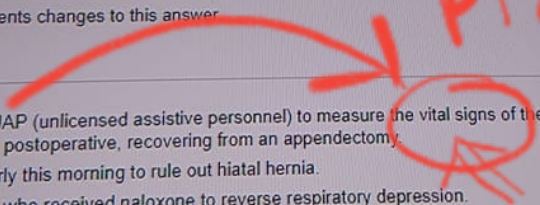
Question 15

A registered nurse is delegating the UAP (unlicensed assistive personnel) to measure the vital signs of the following clients. Which ones should NOT be delegated to the UAP? (Select all that apply).

- A 23 year old male who is 2 days postoperative, recovering from an appendectomy.
- A 49 year old female admitted early this morning to rule out hiatal hernia.
- A 66 year old postoperative client who received naloxone to reverse respiratory depression.
- A 72 year old male admitted with a severe case of shingles who slept well last night.
- A 44 year newly admitted postoperative client who has had unstable blood pressures throughout the night.

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Question 28

Which of the following is not a factor to be considered in the use of research?

- The rising cost of health care
- Quality Improvement initiatives
- Pressure to reduce medical errors
- Lack of publicity

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Question Completion Status:

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Question 5

A charge nurse has access to the facility's electronic client records. It is appropriate for the charge nurse to share her personal password with whom?

- The nurse manager
- A nursing student completing a preceptorship
- Nobody
- The unit clerk

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Question Completion Status:

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Question 41 of 50

Question 41

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During a fire drill, several psychiatric patients become agitated. The nurse manager quickly assigns a staff member to each patient. This autocratic decision style is most appropriate for:

- Routine problems.
- Crisis situations.
- Managers who prefer a "telling" style.
- Followers who cannot agree on a solution.

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Question 41 of 50

Close Window

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Question 2

In an attempt to gain freedom and independence, what corresponding factors must the nursing profession embrace?

- Health and happiness
- Chaos and disorder
- More control but less feedback
- Responsibility and accountability

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Question Completion Status:

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Question 7 of 50

Question 7

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Your emergency department is very busy tonight. Which functions can be assigned to your experienced unlicensed assistive personnel (UAP)? (Select all that apply)

- Measure vital signs every 15 minutes
- Ambulate a stable client to the restroom
- Document a head to toe assessment
- Check orientation and alertness
- Insert an IV line
- Monitor hourly urine output

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Question 7 of 50

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Question 45

On the basis of a review of increased falls with injury and increased restraint use during evening hours, as the unit manager, you most likely would:

- Review daytime and evening staffing ratios.
- Schedule continuing education for all staff members.
- Continue your current practices and procedures.
- Review the safety of ambulation devices.

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Question Completion Status:

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Question 16 of 50

Question 16

1 points Save Answer

One of your staff nurses asks for your advice because a patient refuses to sign a consent for surgery. The patient says that he won't sign because he doesn't understand the nature of the surgery. You advise that

- (Select all that apply):
- Consent must not be coerced.
 - The patient has a right to refuse the surgery.
 - The patient must sign the consent because the doctor wants it done.
 - Witnessing a consent is related only to the voluntary nature of the signature.
 - Failure to obtain consent may mean disciplinary action for the nurse.



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Question 16 of 50

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Question Completion Status:

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Question 19

What is the first step in the delegation process?

- Obtain permission from the client for another care provider to help with the care.
- Instruct the person to whom the task is delegated about the assignment.
- Determine the skill level of the person to whom the task is being delegated.
- Allow the person to observe the RN performing the task before making the assignment.

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✖ Question Completion Status:

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Question 6

A nurse is attempting to motivate her client to make healthier food choices. Which is truest about motivational wellness?

- The higher a patient's educational level, the higher the motivation to learn
- Dietary changes are easy if the client is told why they must make them
- The nurse should expect some resistance, and be prepared for it with statements that are critical
- Most clients already know they should change but are too lazy to do so

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Question Completion Status:

→ ⚠ Moving to the next question prevents changes to this answer.

Question 5

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- A nursing student completing a preceptorship
- Nobody
- The unit clerk

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Question 25

Joint Commission assessment has just been completed and as a result, the hospital loses its accreditation. What is the primary consequence for this institution?

- Staff morale and care standards remain high
- Practices continue as usual
- Organizational shift to profit status
- Loss of funding from federal and other sources

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