

Slide 6: Market Opportunity

As we discussed in Chapter 6, Developing Your Customers, the solution is powerful only if there is a market of customers willing to pay for the product or service. When it comes to creating your market opportunity slide, it is important to think about the three subgroups of the market: TAM, SAM, and SOM (see 6.3: Market Sizing in Chapter 6). As a brief reminder:

- **TAM**, or total available market, refers to the total market demand for a product or service.
- **SAM**, or serviceable available market, is the section of the TAM that your product or service intends to target.
- **SOM**, or share of market, is the portion of SAM that your company is realistically likely to reach.

It is important for investors to see that you have thought through TAM, SAM, and SOM, so they have a better idea of the fraction of the market you intend to target. If you cannot prove that you have a good chance of penetrating the local market, then they will be unable to see the growth potential of your business.

Slide 7: Getting Customers

After depicting the market size and showing the target market, it is essential that you demonstrate an understanding of your customers—who they are and how you will reach them (see Chapter 6). This is where you talk about your interactions with customers and what you have learned about them during the planning process.

Using the café and donut example above, it's not enough to simply describe that your target market consists of 125,000 people living in a particular geographic area within the city of Baton Rouge. You also need to show that you have done your homework to better understand what kinds of people are likely to go to a café that serves high-end coffee and funky, gourmet donuts!

FIGURE B.7

credit: Twitter, @Walmart

Example Getting Customers Slide

