

If your assignment requires a title page, include the assignment title, your name, course title, your professor's name, and the date of submission on a separate page. If your assignment does not require a title page, include the assignment title, your name, course title, your professor's name, and the date of submission in the header of your document. Include page numbers. Use 1-inch margins. Use Arial, Courier, Times New Roman, or Calibri font style. Use 10, 11, or 12 point font size for the body of your text. Use either single or double spacing, according to assignment guidelines. See assignment guidelines for instructions to format tables/charts/graphs/ images. Use appropriate language and be concise. Write in active voice when possible. Find tips here. Use the point of view (first, second, or third person) required by the assignment guidelines. Use spelling and grammar check and proofread to help ensure your work is error free. Use credible sources to support your ideas/work. Find tips here. Cite your sources throughout your work when you borrow someone else's words or ideas. Give credit to the authors. Add each cited source to the source list at the end of your assignment so that your reader can find and reference the original material. (See In-Text Citations section for more details.) Don't forget to cite and add your textbook to the source list if you use it as a source. Include a source list when the assignment requires research or if you cite the textbook. Type "Sources" centered on the first line of the page. List the sources that you used in your assignment. Organize sources in a numbered list and in order of use throughout the paper. Use the original number when citing a source multiple times.

Option #1: Paraphrasing Rewording Source Information in Your Own Words · Take the source information and rephrase it in your words. Be sure not to repeat the same words of the author. · Add a number to the end of your source (which will tie to your source list). · Remember, you cannot just replace the words of the original sentence. √ Examples ORIGINAL SOURCE "Writing at a college level requires informed research." PARAPHRASING As Harvey wrote, when writing a paper for higher education, it is critical to research and cite sources (1). When writing a paper for higher education, it is imperative to research and cite sources (Harvey, 1). **Option #2: Quoting Citing another person's work word for word** · Place quotation marks at the beginning and the end of the quoted information. · Add a number to the end of your quote (which matches your source list). · Do not quote more than one to two sentences (approximately 25 words) at a time. · Do not start a sentence with a quotation. · Introduce and explain quotes within the context of your paper. √ Examples ORIGINAL SOURCE "Writing at a college level requires informed research." QUOTING Harvey wrote in his book, "Writing at a college level requires informed research" (1). Many authors agree, "Writing at a college level requires informed research" (Harvey, 1).

Be sure each source includes four parts: author or organization, publication date, title, and how to find it. If you have trouble finding these details, then reevaluate the credibility of your source. · Use the browser link for a public webpage. · Look for a permalink tool for a webpage, which requires logging in, such as the Strayer Library. · Write a comment instructing your readers how to find all sources that do not have a browser link or a permalink. Source List Elements AUTHOR PUBLICATION DATE TITLE HOW TO FIND √ Examples Michael Harvey In the case of multiple authors, only list the first. 2013 This is not the same as copyright date, which is denoted by © The Nuts & Bolts of College Writing <http://libdatab.strayer.edu/login?url=http://search.ebscohost.com/login.aspx?direct=true&db=nlebk&AN=590706&site=eds-live&scope=site> √ How it Will Look in Your Source List 1. Michael Harvey, 2013, The Nuts & Bolts of College Writing, <http://libdatab.strayer.edu/login?url=http://search.ebscohost.com/login.aspx?direct=true&db=nlebk&AN=590706&site=eds-live&scope=site>

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2. William R. Stanek, 2010, Storyboarding Techniques chapter in Effective Writing for Business, College and Life, [http://libdatab.strayer.edu/login?url=http://search.ebscohost.com/login.aspx?direct=true&db=nlebk&AN=359141&site=e](http://libdatab.strayer.edu/login?url=http://search.ebscohost.com/login.aspx?direct=true&db=nlebk&AN=359141&site=eds-live&scope=site&ebv=EB&ppid=pp_23)
3. Zyad Hicham, 2017, Vocabulary Growth in College-Level Students' Narrative Writing, <http://libdatab.strayer.edu/login?url=http://search.ebscohost.com/login.aspx?direct=true&db=edsdoj&AN=edsdoj.9b7fad40e529462baf81420&site=eds-live&scope=site>
4. Anya Kamenetz, July 10, 2015, The Writing Assignment That Changes Lives, <https://www.npr.org/sections/ed/2015/07/10/419202925/the-writing-assignment-that-changes-lives>
5. Brad Thor, June 14, 2016, The Best Writing Advice I Ever Got, <http://time.com/4363050/brad-thor-best-writing-advice/>
6. Karen Hertzberg, June 15, 2017, How to Improve Writing Skills in 15 Easy Steps, <https://www.grammarly.com/blog/how-to-improve-writing-skills/>
7. Roy Peter Clark, 2008, Writing Tools: 55 Essential Strategies for Every Writer
8. C.M. Gill, 2014, The Psychology of Grading and Scoring, Essential Writing Skills for College & Beyond
9. ABC Company's Policy & Procedures Committee, Employee Dress and Attendance Policy, this is a policy in my office
10. Henry M. Sayre, 2014, The Humanities: Culture, Continuity and Change Vol 1, this is the HUM111 textbook

Week 10 Assignment - Consulting for the Caring Angel Hospital

Overview

Imagine that you are a senior consultant at Practical Health Care Consulting. Your supervisor has instructed you to spend three months at the Caring Angel Hospital to help improve the quality of care, add value to the organization, improve employee morale, design an efficient organizational chart, create a strong team environment, and create the hospital's competitive advantage. The hospital has traditionally made losses year after year. Furthermore, it is not performing well financially, and the banks are not willing to lend it large sums of money for more effective marketing.

As you settle into your observations, you notice that your patients are still hopping from one specialized hospital to another in search of various specialized treatments. You also notice that the seats are not comfortable in the waiting area, and the patients continuously show up for appointments on the wrong dates. The nurses and the employees are not smiling during patient conversations, and everyone looks for ways to blame others for failures in the patient treatment process. Everyone seems to work alone and hide what they do from their colleagues.

At the end of the 3-month period, you must provide a report with your recommended strategies designed to help Caring Angel Hospital achieve its goals.

Note: You may create or make all necessary assumptions needed for the completion of this assignment.

Requirements

Write a 5–7 page paper in which you:

- Propose the major steps that Caring Angel Hospital could take to achieve each of the following goals:
 - Improve the quality of care.
 - Add value to the organization.
 - Improve employee morale.
 - Design an efficient organizational chart.
 - Create a strong team environment.
 - Create the hospital's competitive edge.
 - Recommend one approach that the hospital could use for acquiring a larger market share given the prevailing financial circumstances. Support your recommendation with specific examples.
 - Propose at least two value-added services that Caring Angel Hospital could offer to strengthen its value proposition. Support your proposal with at least two examples of the advantages of these value-added services to the hospital.
 - Use at least four quality sources to support your writing. Choose sources that are credible, relevant, and appropriate. Cite each source listed on your source page at least one time within your assignment.
- he specific course learning outcome associated with this assignment is:**
- Propose a plan to improve the operations, working environment, competitive edge, and value-added services of a hospital.