

extent do the client's clinical needs, issues, vulnerabilities, and symptoms increase the risk that the client will be harmed? To what extent does dual relationship, boundary crossing, or boundary violation breach professional ethical standards? Is the dual relationship avoidable? Relationships with considerable practitioner power, are long lasting, do not involve client termination, involve clinical issues that render clients vulnerable, are not consistent with pertinent ethical standards are especially problematic and risky.

Consider, based on these criteria, whether a dual relationship in any of the following situations is warranted or justifiable. Some dual relationships, or elements of dual relationships, may be constructive and helpful, while others are harmful. Recognize that gradations exist between the extreme options of a full dual relationship and no dual relationship. For example, a practitioner may decide that attending a client's graduation from a substance abuse treatment program is permissible but attending the postgraduation party at the client's home is not. A practitioner may decide to disclose to a particular client that he is a new parent without disclosing intimate details concerning the pregnancy with infertility. A human service grant administrator may decide to collaborate on a joint service delivery project with a private agency and be recused by her husband but recuse herself from all decisions at her agency during funding of her husband's program.

Pay special attention to potentially conflicting roles in the relationship, as identified by Kitchener (1988) calls "role incompatibility." For instance, a clinical worker should not agree to counsel her secretary and the secretary's supervisor. An administrator should not supervise her spouse. A sea-consulting clinician should not supervise her partner who is seeking licensure as a clinical health professional. Of course, sometimes professionals do not have a choice about the extent of the role incompatibility, which entails divergent professional roles and power differentials; among the best examples is the debate about dual relationships concerning whether practitioners in recovery should attend twelve-step meetings (such as Alcoholics Anonymous and Narcotics Anonymous) at which a client is present and whether community-based treatment programs should hire former clients as staff members.

Whenever there is any degree of doubt about dual relationships or other ethical issues, consult thoughtful, principled, and trusted colleagues (American Professional Society on the Dual Relationship, 1995a). It is important to consult with colleagues who understand the work, particularly in relation to services provided, clientele served, and current ethical standards.

6. Discuss the relevant issues with all the parties involved, especially clients. Clients should be actively and deliberately involved in these judgments, in part as a sign of respect and in part to promote informed consent. Fully inform clients of any potential risks.

7. Work under supervision whenever boundary issues are complex and the related risk is high. Be sure to develop an exit strategy in the event that a dual relationship proves to be harmful.

8. If necessary, refer the client to another professional in order to minimize risk and prevent harm.

9. Document key aspects of the decision-making process, for example, colleagues consulted, documents reviewed (codes of ethics, agency policies, statutes, regulations), and discussions with clients. As Gutheil and Gabbard (1993) observe in reviewing the findings of Lipton (1977) with regard to clinical contexts, "It is ultimately impossible to codify or prescribe a personal relationship between therapist and patient in a precise manner. Perhaps the best risk management involves careful consideration of any departures from one's usual practice accompanied by careful documentation of the reasons for the departure" (195-96).

To prevent inappropriate dual relationships and to help practitioners manage complex boundary issues, human service professionals must mount an ambitious education and training agenda. This agenda should include four principal components (Reamer 2001a-b; Reamer and Abramson 1982). First, professional education programs in social work, psychology, marriage and family therapy, psychiatry, psychiatric nursing, and counseling must address these issues vigorously and comprehensively, in the context of both classroom education and internships. Discrete classroom courses devoted to professional ethics, and portions of other courses that include ethics as a key topic (for example, courses on clinical practice, administration, supervision), should incorporate readings about and discussions of dual relationships and boundary issues. Supervisors in internship settings should address this issue deliberately as well, with respect to interns' relationships with clients and with their supervisors and other staff.

Second, continuing education programs should highlight these issues regularly. Annual conferences of professional associations and continuing education seminars should routinely provide participants with workshops and seminars on dual relationships and boundary issues.

Third, human service administrators and supervisors should offer staff