

ORAL COMMUNICATION	A skillful public speaker, good at presenting ideas and plans in a persuasive manner.
CRITICAL THINKING	Able to think critically (define a problem and determine the information needed to solve it; understand unspoken assumptions; form and test hypotheses; and judge the validity of conclusions).
INFLUENCE	Can influence and persuade other people, even without direct authority.
QUANTITATIVE ANALYSIS	Skillful using quantitative analysis to understand business issues.
GAINING TRUST	Inspires other people's trust.
SENSITIVITY AND TACT	Sensitive and tactful: promotes an atmosphere of good feeling and mutual consideration.
CREATIVE THINKING	Able to think creatively, generating new ideas and approaches to situations.
STRATEGIC THINKING	A strategic thinker: able to grasp the big picture and think long-term.
COMFORT WITH DIFFERENCES	Comfortable and effective in relating to people from many different backgrounds and cultures.