

Module 2 - Case

CROSS-CULTURAL HEALTH PERSPECTIVES AND HEALTH CARE FRONTLINE WORKERS

Assignment Overview

The COVID-19 pandemic caused many lessons to be learned and highlighted areas that were possibly previously underemphasized. Frontline healthcare workers have been an integral part of saving lives during this pandemic. Healthcare workers have engaged in unprecedented life-saving measures and employed emergency strategies in the absence of adequate preparedness, forcing bedside workers to make difficult decisions. This assignment will entail developing/describing retrospective planning strategies and standards that will reduce risks, better prepare frontline workers, and abate mortality.

Case Assignment

Read the following reports:

Connors, M. (2020) [Federal staffing standards for nursing homes leaves Soldiers' Home on shaky ground](https://www.gazettenet.com/Soldiers-Home-study-shines-light-on-inadequate-nursing-home-staffing-standards-34401465). *Daily Hampshire Gazette*. Retrieved from <https://www.gazettenet.com/Soldiers-Home-study-shines-light-on-inadequate-nursing-home-staffing-standards-34401465>

Officials investigating multiple COVID-19 deaths at Massachusetts soldiers' home (2020). National Public Radio, Inc. (NPR). Retrieved from Trident University Library.

According to one of the reports, staff say they asked about infection control plans early on, but management withheld personal protective equipment. Given the patient population at the Soldiers' Home, some question whether allowing the Veterans Administration (VA) to take over the facility would be of greater assistance to improve outcomes.

For this assignment, in 3-4 pages, after reviewing the above articles as well as other background materials, complete the following:

1. Identify the importance of frontline healthcare workers (HCWs) and why they are essential in today's healthcare landscape.
2. Examine if the Soldiers' Home leadership failed to protect the staff. What could have been done differently?

3. How can organizational culture and characteristics impact things such as infection control and protection of staff?
4. Discuss how frontline HCW's engagement would assist in developing, implementing, and evaluating interventions to improve patient and worker outcomes.
5. Conduct additional research and identify whether allowing the VA to take over the Soldiers' Home would have been beneficial or not. Support your rationale with scholarly resources.

Assignment Expectations

1. Conduct additional research to gather sufficient information to justify/support your strategic plan.
2. Limit your response to a maximum of 4 pages (title and reference pages are not included in page number count).
3. Support your report with peer-reviewed articles, using at least 3-4 references. Use the following link for additional information on how to [recognize peer-reviewed journals](#):
<http://www.angelo.edu/services/library/handouts/peerrev.php>.
4. You may use [Purdue OWL](#) to assist in formatting your assignment:
<https://owl.english.purdue.edu/owl/resource/560/01/>.
5. For additional information on reliability of sources, review the following source: [Finding and Evaluating Online Resources](#) -
<https://nccih.nih.gov/health/webresources>.
6. This assignment will be graded based on the content in the rubric.