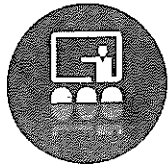


# 4.24

## APC audit



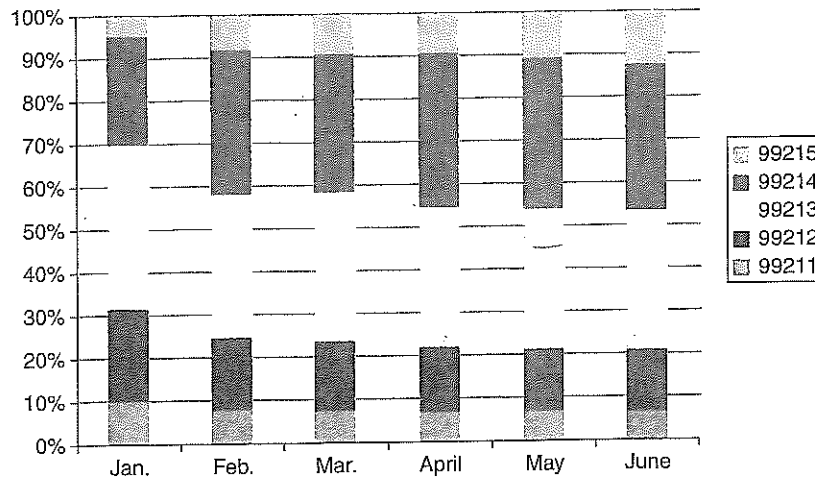
Subdomain IV.A.2  
Evaluate the revenue cycle management processes

Subdomain IV.A.4  
Implement processes for revenue cycle management and reporting

Subdomain V.A.2  
Determine processes for compliance with current laws and standards related to health information initiatives and revenue cycle

As the physician practice manager, you have run the report with the results depicted in the graph below which shows the distribution of E&M codes billed for established patients over the previous six months.

1. What conclusions can you draw from the graph?
2. Recommend four steps that should be taken as a result of your conclusions.



### References

- Casto, A. B. and E. Forrestal. 2015. *Principles of Healthcare Reimbursement*, 5th ed. Chicago: AHIMA.
- Hazelwood, A. and C. Venable. 2016. Reimbursement Methodologies. Chapter 7 in *Health Information Management: Concepts, Principles, and Practice*, 5th ed. Oachs, P. and A. Watters, eds. Chicago: AHIMA.