

which the individual being investigated resides, the reporting agency conducts business, and the requesting organization is incorporated and conducts business. Credit checking is coming under heightened legal scrutiny and likely regulation. Reasons for this include (1) credit report errors, (2) blanket usage of bars for applicants with credit problems, regardless of type of job and job requirements, (3) lack of evidence supporting credit checks as a valid predictor of performance or theft and embezzlement, and (4) possible adverse impact, especially against minorities.

Several suggestions are offered for navigating these difficult legal waters. Credit checks only for jobs with financial and legal responsibilities, such as tellers, auditors, senior executives, and law enforcement. Be able to explain for each of these jobs exactly why a credit check is necessary, and allow applicants to explain any unfavorable credit information. Be sure to watch for the development of new credit checking laws and regulations, especially at the state level. The Illinois Employer Credit Privacy Act, for example, prohibits employers from inquiring about or using a credit history or report from applicants and employees, except in certain positions.⁶¹ Finally, remember to comply with the provisions of the FCRA.

Criminal Checks

Criminal background checks are generally an attempt to head off potential problems of workplace violence, theft, fraud, and negligent hiring. The collection and use of criminal history (arrest and conviction) information is governed by numerous laws and regulations. The need for these protections is the result of several factors: disparate treatment and impact against minorities (especially African Americans and Hispanics) in screening decisions based on the information, questionable relevance and validity of criminal information for many jobs, use of blanket "no felons" hiring practices, and the inaccuracy of criminal history information in databases and elsewhere.

If the organization uses a third-party vendor to conduct criminal background checks, the vendor must comply with the requirements of the FCRA described above. The organization should carefully choose vendors whose practices are in compliance, and it should be wary of vendors that promise to provide "instant check" services, since such rapid service might well violate the FCRA.

The lines between permissible and impermissible practices differ for arrest and conviction information. It is important to keep in mind that an arrest does not establish that criminal conduct has occurred. Because of this, state and local government employment inquiry laws and regulations generally prohibit collection and use of arrest information, as does the EEOC guidance on preemployment inquiries (discussed below). Moreover, additional EEOC guidance on arrest and conviction records says that an exclusion of an applicant with an arrest record likely violates the FCRA because it is not job related and consistent with business necessity (unless the employer can provide fact-based evidence to the contrary).